Mersey and West Lancashire Teaching Hospitals NHS Trust

Rapid diagnostics service

Patient information leaflet

If you need this information in a different language or accessible format, please speak to a member of staff who can arrange it for you

Якщо вам потрібна ця інформація іншою мовою або в доступному форматі, зверніться до співробітника, який зможе це для вас організувати

إذا كنت بحاجة إلى هذه المعلومات بلغة مختلفة أو بصيغة مُيسَّرة، فيرجى التحدث إلى أحد العاملين والذي سيقوم بترتيب ذلك لك.

如果您需要其他語言或無障礙格式的資訊，請聯繫工作人員，他們將為您安排。

இந்தத் தகவலானது உங்களுக்கு வேறொரு மொழியிலோ அல்லது எளிதில் அணுகக்கூடிய வடிவத்திலோ தேவைப்பட்டால், அதனை உங்களுக்காக ஏற்பாடு செய்துதரக்கூடிய பணியாளர் ஒருவரிடம் தயவுசெய்து பேசவும்.

Dacă aveți nevoie de aceste informații într-o altă limbă sau într-un format accesibil, vă rugăm să vă adresați unui membru al personalului, care va face demersurile necesare pentru dumneavoastră.

اگر به این اطلاعات به زبانی دیگر یا در قالب دسترس‌پذیر نیاز دارید، لطفاً با یکی از کارکنان صحبت کنید تا آن را برای شما تهیه کند.

Se necessitar desta informação numa língua diferente ou num formato acessível, por favor fale com um membro da equipa que poderá organizá-la para si

اگر آپ کو یہ معلومات کسی مختلف زبان یا قابل رسائی فارمیٹ میں چاہیے، تو مہربانی کرکے عملے کے کسی رکن سے بات کریں جو آپ کے لیے اس کا بندوبست کر سکتا ہو۔

Jeżeli niniejsze informacje mają być przekazane w innym języku lub dostępnym formacie, prosimy o kontakt z członkiem personelu, który może to dla Państwa przygotować

ئەگەر پێویستیت بەم زانیارییانە هەیە بە زمانێکی جیاواز یان شێوازێکی تر، تکایە لەگەڵ ئەندامێکی ستافەکە قسە بکە کە دەتوانێت بۆت ڕێکبخات

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Why have I been referred?

Your GP has referred you to the non-specific rapid diagnostics service because you have symptoms that may need further investigation. Non-specific symptoms may include:

- Unintentional weight loss in the last 3 months
- Abnormal blood tests
- Unexplained abdominal pain of four weeks or more
- Unexplained or progressive pain, including bone pain of four weeks or more
- Sweats or night sweats
- A suspicious lump that it is unclear what the cause is
- Persistent and unexplained symptoms such as:
- Nausea/bloating
- Loss of appetite
- Fatigue/ extreme tiredness

It is important to remember that all the symptoms listed above can be caused by lots of conditions, however they can be worrying and the cause of them may possibly be due to cancer.

Rapid diagnostics service

The rapid diagnostics service provides quick access to a specialist team. The rapid diagnostics service team consists of a team of doctors and nurses who specialise in acute medicine and oncology (cancer). We are part of a multidisciplinary team (MDT) that work together to ensure that you have the most appropriate tests to get a diagnosis and management plan put in place as soon as possible. The team will assess you and review all your investigations.

What happens next?

You will be contacted by telephone by a nurse who will ask you some questions about your past medical history (other illnesses, operations,

medication), your symptoms and your health in general. Following this, you will be informed if you need any further tests. If you do these will be arranged for you by the nurse. Further tests could include:

- Blood tests
- X-rays - a test to look at bones and the inside of your body
- CT scan (computerized tomography) - an x-ray that gives more detailed images of the inside of your body
- Endoscopy - a procedure to look inside your body with a thin flexible tube with a camera on one end

Other tests may be required, and you will be informed of this by the nurse. You will be given a contact number for the rapid diagnostics navigator. The navigator works with the specialist team and will be your point of contact. They will get in touch with you with information to ensure you are kept up to date on what is happening.

Getting your test results

When all your results are available, they will be discussed in the MDT meeting by the rapid diagnostics team, and you will be contacted to discuss your results and the next steps. You may be seen in a clinic appointment at the hospital or receive a telephone clinic appointment. Your GP will be kept updated with all your test results.

Enquiries and further information

If you have any questions about this service, please do not hesitate to contact us Rapid diagnostics navigator Tel: 01744 646 773

This is our patient experience survey; we kindly ask you to complete this to improve the service. Please scan the QR code to access the survey.

There may be students and observers present during your consultation as part of their ongoing training. Please let the staff know if you do not wish any students to be present during your attendance

Please ask a member of staff if you would like a chaperone present during your procedure.

MWL has a zero-tolerance approach to any form of abuse, violence or aggression shown to staff and patients, by patients, visitors or members of the public. We will not tolerate any form of bullying, victimisation, harassment, discrimination, unacceptable and inappropriate behaviour and/or unacceptable and inappropriate language.

All instances of abuse, violence or aggression, no matter how big or small, will be investigated and action taken if necessary.

Whiston Hospital
Warrington Road
Prescot
Merseyside
L35 5DR

St Helens Hospital
Marshall Cross Road
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WA9 3DA

Newton Hospital
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