

# **PATIENT INFORMATION**

## **Sacrospinous Fixation (SSF) for Prolapse of the Uterus (womb) or Prolapse of the Vaginal Vault (top of vagina)**



British Society of Urogynaecology  
Registered charity No 1143157

## About this leaflet

The information provided in this leaflet should be used as a guide. There may be some variation in how each gynaecologist performs the procedure, the care procedures on the ward immediately after your operation and the advice given to you when you get home. You should ask your gynaecologist about any concerns that you may have.

You should take your time to read this leaflet. A page is provided at the end of the leaflet for you to write down any questions you may have. It is your right to know about your planned operation/procedure, why it has been recommended, what the alternatives are and what the risks and benefits are. These should be covered in this leaflet. You may also wish to ask about your gynaecologist's personal experience and results of treating your condition.

## Benefits and risks

The success and the risks of most operations carried out to treat prolapse and incontinence have been poorly studied and so it is often not possible to define them clearly. In this leaflet risks may be referred to as common, rare etc. or an approximate level of risk may be given. Further information about risk is explained in a leaflet published by the Royal College of Obstetricians and Gynaecologists Understanding how risk is discussed in healthcare".

<https://www.rcog.org.uk/globalassets/documents/patients/patient-information-leaflets/piunderstanding-risk.pdf>

The following table is taken from that leaflet

<b>Risk table</b>		
<b>Verbal description<sup>a</sup></b>	<b>Risk</b>	<b>Risk description<sup>b</sup></b>
Very common	1 in 1 to 1 in 10	A person in family
Common	1 in 10 to 1 in 100	A person in street
Uncommon	1 in 100 to 1 in 1000	A person in village
Rare	1 in 1000 to 1 in 10000	A person in small town
Very rare	Less than 1 in 10000	A person in large town

a EU-assigned frequency  
b Unit in which one adverse event would be expected

## **British Society of Urogynaecology (BSUG) database**

In order to better understand the success and risks of surgery for prolapse and incontinence the British Society of Urogynaecology has established a national database. All members of the society are asked to enter all procedures that they carry out onto the database and you may be asked to consent to this for your operation. The data collected are being used to develop an overall picture of what procedures are being performed throughout the United Kingdom together with complications and outcomes. Individual surgeons can also use it to evaluate their own practice.

## **What is sacrospinous fixation (SSF)?**

A sacrospinous fixation is an operation to attach the top of the vagina or the cervix (neck of the womb) to a pelvic ligament (sacrospinous ligament) with a stitch. There are no cuts in the abdomen (tummy).

## **What condition does a sacrospinous fixation (SSF) treat?**

The operation is primarily intended to treat prolapse of the uterus (womb) or the vault (top) of the vagina (if you have had a hysterectomy). It can also help correct prolapse of the bladder or bowel to some extent if they are also present.

A prolapse is a bulge within the vagina (front passage) caused by a weakness in the supporting tissues and muscles around the vagina so that one or more pelvic organs bulges downwards into or out of the vagina. Pelvic organs include the uterus, bladder and bowel.

A prolapse may arise in the front wall of vagina (anterior compartment/cystocoele), back wall of the vagina (posterior compartment/rectoenterocoele/rectocoele), the uterus or the vault (top) of the vagina after hysterectomy (apical compartment). Many women have a prolapse in more than one compartment at the same time.

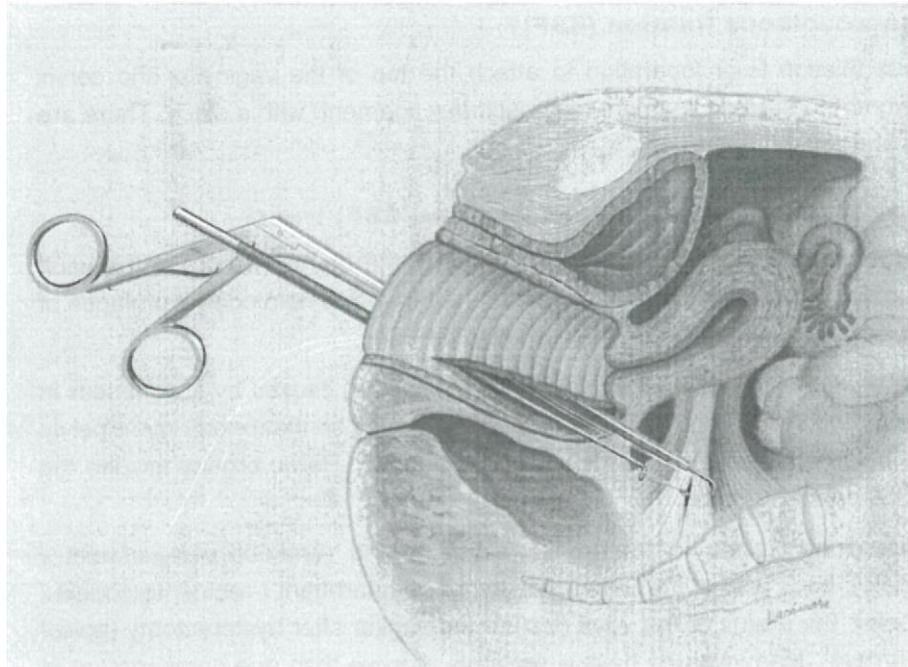
You should keep in mind that even though surgical treatment may repair your prolapse, it may or may not relieve all your symptoms.

The decision to offer you this procedure will only be made after a thorough discussion between you and your doctor. This decision usually depends on the nature and extent of your prolapse and as well as personal factors.

## **How is a sacrospinous fixation done?**

The operation is done under general anaesthetic (asleep during the entire procedure) or a spinal anaesthetic (awake but numb from the waist down).

The top of the vagina is stitched to a ligament (sacrospinous ligament) at the back of the pelvis, so there are no cuts in your tummy. In most cases the stitch is placed through the ligament on the right side. Occasionally, if extra support is required, a stitch is placed through the left ligament as well.



Drawing showing sacrospinous fixation using special instruments (Miya hook) done through the vagina

## Other operations which may be performed at the same time

Your doctor may suggest that a sacrospinous fixation is all that is required to help your prolapse. Sometimes, additional operations are done at the same time and your doctor should advise you regarding these before your operation.

- **Vaginal repairs** – often the vaginal walls sag when the womb sags. Sometimes the front (anterior) or back (posterior) walls of the vagina sag so much that your doctor may suggest repairing them at the same time as your sacrospinous fixation, which is quite common. This may alter the risks of the operation, for example, painful intercourse (sex) is more likely if a repair is done, although it is still uncommon. You should, therefore, discuss this with your doctor who may have an extra information leaflet for you about vaginal wall repairs.

- **Continence surgery** – sometimes an operation to treat any bothersome urinary leakage can be performed at the same time as your sacrospinous fixation. Some gynaecologists prefer to do this as a separate procedure at a later date. You should also refer to an information leaflet about the planned additional procedure.

## Benefits

- Relief of prolapse symptoms.
- Some women report an improvement in passing urine especially if this was a problem before surgery.
- Some women report an improvement in overactive bladder symptoms, eg less urgency, passing urine less frequently.

## Risks

### General Risks of Surgery

- **Anaesthetic risk.** This is very small unless you have specific medical conditions, such as a problem with your heart, or breathing. Smoking and being overweight also increase any risks. A sacrospinous fixation can be performed with you asleep (a general anaesthetic) or awake (a spinal anaesthetic). This will be discussed with you.

**What can I do?** Make the anaesthetist aware of medical conditions such as problems with your heart or breathing. Bring a list of your medications. Try to stop smoking before your operation. Lose weight if you are overweight and increase your activity.

- **Bleeding.** There is a risk of bleeding with any operation. It is rare that we have to transfuse patients after this operation. **What can I do?** Please let your doctor know if you are taking a blood-thinning tablet such as warfarin, aspirin, clopidogrel or rivaroxaban as you may be asked to stop them before your operation.
- **Infection.** There is a small risk of infection with any operation (about 5 to 13 cases in 100 operations). If it occurs, an infection can be a wound infection, vaginal infection or a urinary infection, and is usually treated with antibiotics. The risk of infection is reduced by routinely giving you a dose of antibiotic during your operation. Chest infection may also occur because of the anaesthetic. **What can I do?** Treat any infections you are aware of before surgery. After surgery, regular deep breathing exercises can help prevent chest infections; the nurses will guide you how to do this.
- **Deep Vein Thrombosis (DVT).** This is a clot in the deep veins of the leg. Occasionally this clot can travel to the lungs (pulmonary embolism) which can be very serious and in rare circumstances it can be fatal (less than 1 in 100 of those who get a clot). The risk increases with obesity, severe varicose veins, infection, immobility and other medical problems. The risk is significantly reduced by using special stockings and injections to thin the blood. **What can I do?** Stop taking any hormones such as hormone replacement therapy (HRT) and some types of birth-control pills, 4 weeks before surgery. These can usually be restarted 4 weeks following surgery when the risk of blood clots has reduced. Do not arrange surgery the day after a long car journey or flight. As soon as you

are awake start moving your legs around. Keep mobile once you are at home and continue to wear your compression stockings during times when you are less mobile.

- **Wound complications.** Wounds can become infected or occasionally stitches can become loose allowing the wound to open up or tighten causing discomfort. **What can I do?** Keep the surrounding area clean and dry carefully after washing using a clean towel or a hairdryer on a cool setting. Do not douche the vagina.

## **General risks of prolapse surgery**

- **Getting another prolapse.** There is little published evidence of exactly how often prolapse recurs. Recurrence of a uterine prolapse probably occurs in between 15-30% after sacrospinous fixation and it is generally believed that about 3 in 10 women who have an operation for prolapse will eventually require treatment for another prolapse. This is because the vaginal tissue is weak. Sometimes even though another prolapse develops it is not bothersome enough to require further treatment.
- **What can I do?** Keeping your weight normal for your height (normal BMI), avoiding unnecessary heavy lifting, and not straining on the toilet, may help prevent a further prolapse, although even if you are very careful it does not always prevent it.
- **Failure to cure symptoms.** Even if the operation cures your prolapse it may fail to improve your symptoms.

- **Overactive bladder symptoms** (urinary urgency and

frequency with or without incontinence) usually improve after the operation, but occasionally can start or worsen after the operation.

**What can I do?** If you experience this, please let your doctor know so that treatment can be arranged.

- **Stress incontinence.** Having a large prolapse sometimes causes some kinking of the tube through which you pass urine (urethra). This can be enough to stop urine leaks on coughing, laughing or sneezing. By correcting the prolapse this kink gets straightened out and the leaks are no longer stopped. It is difficult to define an exact risk but it is reported to be in the order of 10% (1 in 10).

**What can I do?** Doing pelvic floor exercises regularly can help to prevent stress incontinence.

- **Bladder emptying or voiding problems** generally improve after surgery for prolapse but there may be problems emptying the bladder in the first few days. Your doctor may wish to do bladder tests (urodynamics) prior to surgery to predict post-operative voiding difficulties. There can be persistence of voiding problems in 1 in 10 women. **What can I do?** If you experience difficulty passing urine, you may wish to lean forwards or even stand slightly to allow better emptying of your bladder. Make sure that you have your legs apart than having your knees together when sitting on the toilet. Waiting for two minutes after the initial void and trying again may help. This is known as the double void technique.

**A change in the way your bowel works.** Some patients experience worsening constipation following surgery. This may resolve with time. It is important to try to avoid being constipated following surgery to reduce prolapse recurrence.



**What can I do?** If you are struggling with constipation after simple changes in diet and fluid intake, your doctor/GP may prescribe some laxatives.

- **Painful sexual intercourse.** The healing usually takes about six weeks. Some women find sex is uncomfortable at first, but it gets better with time. Occasionally, pain on intercourse can be long-term or permanent.
- **Altered sensation during intercourse.** Sometimes the sensation during intercourse may be less and occasionally orgasm may be less intense. On the other hand, repair of your prolapse may improve it.

### **Specific risks of sacrospinous fixation**

- **Damage to the bladder or bowel** can occur because these organs are immediately next to the vagina. The risk is greater if you have had pelvic surgery or pelvic infection in the past or if there is inflammation of the tissues. It is usually possible to repair the damage straight away, but it may slow down your recovery.
- **Buttock pain** – approximately 1 in 10 women will get pain in the right buttock (as the stitch is usually put through the right sacrospinous ligament). Occasionally, a stitch may be placed through both ligaments, in which case the pain may occur in either buttock. You may need to take painkillers, but the pain usually lasts for no more than a few weeks. In a few cases, the pain may be severe, in which case removal of the stitch(es) may have to be considered.

## Before the operation - Pre-op assessment

Usually you are seen in a preoperative clinic some weeks before your planned operation. At that visit you will be seen by a nurse and possibly also a doctor. You will be asked about your general health and any medications you take. Your blood pressure will be checked and you may have tests to assess your heart and breathing. Blood tests will be taken to check you for anaemia and other things according to your medical condition. Swabs may be taken from your nose and groin to make sure that you do not carry MRSA (bacteria that are very resistant to antibiotics and may cause problems after your operation). You may be asked to sign a consent form if this has not been done already.

## After the operation - in hospital

- **Pain relief.** Pain can be controlled in a number of ways depending on the preference of your anaesthetist and/or gynaecologist. Options are an epidural, injection of local anaesthetic into the tissues during the operation, selfadministration of pain relief (patient controlled analgesia PCA), drugs in a drip, tablets or suppositories. It is often best to take the pain killers supplied to you on a regular basis aiming to take a pain killer before the pain becomes a problem.
- **Drip.** This is to keep you hydrated until you are drinking normally. The drip is usually removed within 24 hours.

**Catheter.** You may have a tube (catheter) draining the bladder. The catheter may give you the sensation as though you need to pass urine but this is not the case. It is usually removed the morning after surgery or sometimes later the same day.



- **Pack.** Some gynaecologists insert a length of gauze into the vagina at the end of the operation. It acts as a pressure bandage and is usually removed the following day.
- **Vaginal bleeding.** There may be slight vaginal bleeding like the end of a period after the operation.
- **Eating and drinking.** You can drink fluids soon after the operation and will be encouraged to start eating as soon as tolerated.
- **Preventing DVT (deep vein thrombosis).** The same day or the day after your operation, you will be encouraged to get out of bed and take short walks around the ward. This improves general wellbeing and reduces the risk of clots in the legs. You may be given a daily injection to keep your blood thin and reduce the risk of blood clots until you go home or longer in some cases.
- **Going home.** You are usually in hospital for one or two days. If you require a sick note or certificate please ask.

## **After the operation – at home**

- Mobilisation is very important; using your leg muscles will reduce the risk of clots in the back of the legs (DVT).
- Bath or shower as normal.
- Do not use tampons for 6 weeks and avoid douching the vagina.

- You are likely to feel tired and may need to rest in the daytime from time to time for a month or more, this will gradually improve.
- Any of the stitches under the skin will melt away by themselves. The surface knots of the stitches may appear on your underwear or pads after about 2 weeks, this is quite normal. There may be little bleeding again after about 2 weeks when the surface knots fall off, this is nothing to worry about.
- It is important to avoid stretching the repair particularly in the first weeks after surgery. Therefore, avoid constipation and heavy lifting. The deep stitches dissolve during the first three months and the body will gradually lay down strong scar tissue over a few months.
- Avoiding constipation
  - Drink plenty of water / juice
  - Eat fruit and green vegetables especially broccoli
  - Plenty of roughage e.g. bran / oats
- Any constant cough is to be treated promptly. Please see your GP as soon as possible.
- At 6 weeks gradually build up your level of activity.
- After 3 months, you should be able to return completely to your usual level of activity.

You should be able to return to a light job after about six weeks, a busy job in 12 weeks. Avoiding all unnecessary heavy lifting will possibly reduce the risk of the prolapse recurring.



- You can drive as soon as you can operate the pedals and look over your shoulder without discomfort, generally after three weeks, but you must check this with your insurance company, as some of them insist that you should wait for six weeks.
- The healing usually takes about 6 weeks and after this time it is safe to have intercourse. Some women find sex is uncomfortable at first but it gets better with time. Sometimes the internal knots could cause your partner discomfort until they dissolve away. You will need to be gentle and may wish to use lubrication initially. Occasionally pain on intercourse can be long-term or permanent.
- You usually have a follow up appointment anything between 6 weeks and six months after the operation. This maybe at the hospital (doctor or nurse), with your GP or by telephone. Sometimes follow up is not required.
- See link:  
<https://www.rcog.org.uk/globalassets/documents/patients/patientinformation-leaflets/recovering-well/pelvic-floorrepair-operation.pdf>

## **What to report to your doctor after surgery**

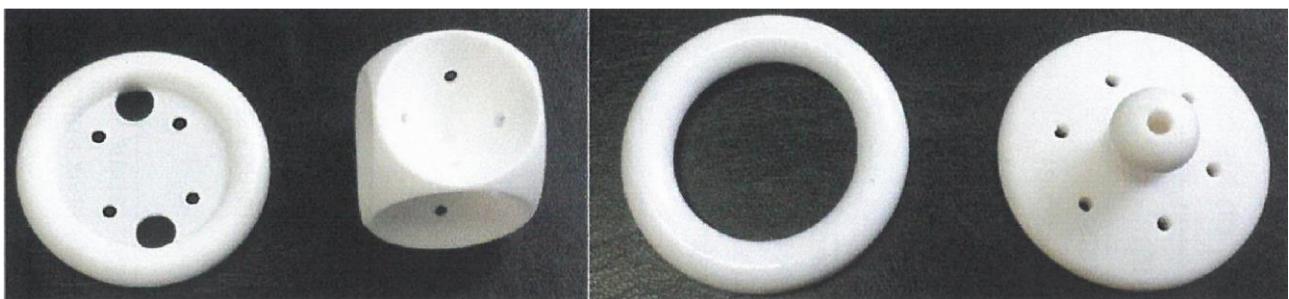
- Heavy vaginal bleeding
- Smelly vaginal discharge
- Severe pain
- High fever
- Pain or discomfort passing urine or blood in the urine
- Difficulty opening your bowels
- Warm, painful, swollen leg
- Chest pain or difficulty breathing

## Treatment Alternatives

### Non-surgical

- **Do nothing.** If the prolapse is not too bothersome then treatment is not necessarily needed. If, however, the prolapse permanently protrudes through the opening to the vagina and is exposed to the air, it may become dried out and eventually ulcerate. Even if it is not causing symptoms in this situation it is probably best to push it back with a pessary (see below) or have an operation to repair it. Weight reduction in overweight women and avoiding risk factors such as smoking (leading to chronic cough), heavy weight lifting jobs and constipation may help with symptom control. The prolapse may become worse with time but it can then be treated.
- **Pelvic floor exercises (PFE).** The pelvic floor muscles support the pelvic organs. Strong muscles can help to prevent a prolapse dropping further. PFEs are unlikely however to provide significant improvement for a severe prolapse where the uterus is protruding outside the vagina. A women's health physiotherapist can explain how to perform these exercises with the correct technique. It is important that you try the above to help to manage the symptoms of your prolapse and to prevent it becoming worse. It is also very important to continue with your pelvic floor exercises even if you have opted for other treatment options.

- **Pessary.** A vaginal device, a pessary (see images below), may be placed in the vagina to support the vaginal walls and uterus. A pessary is usually used continuously and changed by a doctor or nurse every four to twelve months depending upon the type used and how well it suits you. Alternatively, if you prefer, you may be taught to replace the pessary yourself. It is possible to lead a normal life with continuation of activities such as bathing, cycling, swimming and, in some cases, sexual intercourse. Ongoing care is often at the GP practice but some women will need to be kept under review in the Gynaecology clinic. Pessaries are very safe and many women choose to use one long term rather than have an operation. On occasions their use has to be discontinued due to bleeding, discharge, sexual difficulties or change in bladder function but these all stop quickly after removal. Sometimes it will take several visits to the clinic to determine the best size for you but a pessary is not suitable for all women.



## Surgical

The following table lists the different operations that can be considered to treat **uterine prolapse**. Further information on the operations is available in separate leaflets. Not all operations are available in all hospitals. Your consultant may recommend a particular operation depending on his or her preference and expertise, or your individual needs.

Surgical Treatment	Advantages	Disadvantages
<b>Vaginal Sacrospinous Hysteropexy</b> (stitches to support womb inserted through vagina).	No abdominal incision(s). Pregnancy still possible although prolapse might recur during or after pregnancy. Can be done with you awake or asleep.	Can cause temporary buttock pain. Variable long-term success with recurrence of uterine prolapse in 14-30%.
<b>Sacrohysteropexy</b> – laparoscopic (key hole) or abdominal (open operation).	Mesh provides strong and continuing support to the uterus so uncommon for prolapse to recur. May also treat a co-existing vaginal prolapse. No cuts or stitches in vagina. Vaginal length maintained. Uterus still present so pregnancy is possible. Minimal blood loss and shorter length of hospital stay (equivalent to other options) with laparoscopic approach.	Requires a general anaesthetic (asleep) for laparoscopic or open surgery. If open surgery: <ul style="list-style-type: none"><li>• More painful than the other procedures</li><li>• Slower return to normal activities</li><li>• Longer hospital stay</li></ul> As mesh is used there is a small risk that the mesh will work its way into surrounding tissues.
<b>Vaginal Hysterectomy</b> (removal of uterus via the vagina).	No abdominal incision(s). Uterus removed so no risk of cancer of cervix or uterus in future. Can be done with you awake or asleep.	Risk of prolapse of the vault (top) of the vagina in the future.
<b>Manchester Repair</b> (removal of cervix only via the vagina).	Uncommon for uterine prolapse to recur. No abdominal incision(s). Main body of uterus still present so pregnancy is possible. Can be done with you awake or asleep.	Rarely stenosis (narrowing) of cervix causes pain. Pregnancy can be complicated by premature labour.

<b>Colpocleisis</b> (closing of the vagina)	High success rates (90-95%) both for prolapse of the uterus and the walls of the vagina.	Sexual intercourse will never be possible after this operation.
<b>Surgical Treatment</b>	<b>Advantages</b>	<b>Disadvantages</b>

and the walls of the vagina.  
No abdominal incision(s). Can be done with you awake or asleep

Not possible to take a smear.  
Difficult to investigate inside the uterus if abnormal bleeding occurs. Urinary incontinence in the future may be more difficult to treat.

The following table lists the different operations that can be considered to treat **vaginal vault prolapse** (after a previous hysterectomy). Further information on the operations is available in separate leaflets. All operations are not available in all hospitals. Your consultant may recommend a particular operation depending on his or her preference and expertise, or your individual needs.

<b>Surgical Treatment</b>	<b>Advantages</b>	<b>Disadvantages</b>
<b>Vaginal Sacrospinous Fixation</b> (stitches to support top of the vagina inserted through vagina).	No abdominal incision(s). Can be done with you awake or asleep.	Can cause temporary buttock pain. Variable long-term success with recurrence of uterine prolapse in 14-30%.
<b>Sacrocolpopexy</b> – laparoscopic (key hole) or abdominal (open operation).	Mesh provides strong and continuing support to the top of the vagina so uncommon for prolapse to recur. May also treat a co-existing vaginal prolapse. No cuts or stitches in vagina. Vaginal length maintained. Minimal blood loss and shorter length of hospital stay with laparoscopic approach.	Requires a general anaesthetic (asleep) for laparoscopic or open surgery. If open surgery: <ul style="list-style-type: none"><li>• More painful than the other procedures</li><li>• Slower return to normal activities</li><li>• Longer hospital stay</li><li>• As mesh is used there is a small risk that the mesh will work its way into surrounding tissues</li></ul>
<b>Colpocleisis</b> (closing of the vagina) – described in this leaflet.	High success rates (90-95%) both for prolapse of the uterus and the walls of the vagina. No abdominal incision(s). Can be done with you awake or asleep.	Sexual intercourse will never be possible after this operation. Urinary incontinence in the future may be more difficult to treat.

## More information

If you would like to know more about uterine prolapse and the treatments available for it, you may try the following sources of information.

- Ask your GP.
- Ask the Doctor or Nurse at the hospital.
- Look at a website such as

NHS choices at <http://www.nhs.uk/pages/home.aspx>

Patient UK at <http://patient.info/health>

Royal College of Obstetricians and Gynaecologists

Recovering Well leaflet at

<https://www.rcog.org.uk/globalassets/documents/patients/patientinformation-leaflets/recovering-well/pelvic-floorrepair-operation.pdf>

Royal College of Obstetricians and Gynaecologists patient information leaflet – Pelvic organ prolapse at

<https://www.rcog.org.uk/globalassets/documents/patients/patientinformation-leaflets/gynaecology/pi-pelvic-organprolapse.pdf>

International Urogynaecology Association (IUGA) patient information leaflet – Sacrospinous fixation/iliococcygeus suspension at

[http://c.ymcdn.com/sites/www.iuga.org/resource/resmgr/brochures/eng\\_sacrospinousfix.pdf](http://c.ymcdn.com/sites/www.iuga.org/resource/resmgr/brochures/eng_sacrospinousfix.pdf)

Patient information leaflets for your own hospital and others (usually available on line)

## **Acknowledgements**

Mr Gurminder Matharu, BSUG patient information committee project lead for this leaflet, on behalf of BSUG. Miss Farah Lone, Consultant Urogynaecologist, Royal Cornwall Hospitals for the photograph of vaginal pessaries.

## **Making a decision -things I need to know before I have my operation**

Please list below any questions you may have, having read this leaflet.

1).....

2).....

3).....

Please describe what your expectations are from surgery.

1).....

2).....

3).....

**During your contact with us, it is important that you are happy with your care and treatment. Please speak to a member of staff and/or the ward/department Sister/Charge Nurse if you have any questions or concerns.**

## **MATRON**

A Matron is also available during the hours of 9.00 to 5.00 pm Monday to Friday. During these periods, ward/department staff can contact Matron to arrange to meet with you. Out of hours, a Senior Nurse can be contacted via the ward/department to deal with any concerns you may have.

## **INFECTION CONTROL REQUEST**

Preventing infections is a crucial part of our patients' care. To ensure that our standards remain high our staff have regular infection prevention and control training and their practice is monitored in the workplace. We ask patients and visitors to assist us in preventing infections by cleaning their hands at regular intervals and informing staff of areas within the hospital that appear soiled.

As a patient there may be times that you are unsure whether a staff member has cleaned their hands; if in doubt please ask the staff member and they will be only too happy to put your mind at ease by cleaning their hands so that you can see them.

## **SPECIAL INSTRUCTIONS**

As per leaflet.

## **ANY CONDITION SPECIFIC DANGER SIGNALS TO LOOK OUT FOR:**

As per leaflet.

## **CONTACT INFORMATION IF YOU ARE WORRIED ABOUT YOUR CONDITION**

Your own GP –

Karen Shaw, Urogynaecology Clinical Nurse Specialist, Tel: (01695) 656953

## **OTHER USEFUL TELEPHONE NUMBERS/CONTACTS:**

NHS 111

Stop Smoking Helpline (Sefton) - 0300 100 1000

Stop Smoking Helpline (West Lancashire) - 0800 328 6297

Bladder and Bowel Foundation

SATRA Innovation Park, Rockingham Road, Kettering, Northants, NN16 9JH

Nurse helpline for medical advice: 0845 343 0165

Counsellor helpline: 0870 770 3246

General enquiries: 01536 533255

Fax: 01536 533240

<mailto:info@bladderandbowelfoundation.org>

<http://www.bladderandbowelfoundation.org>

<http://www.easyhealth.org.uk/>

**Please call 01704 704714 if you need  
this leaflet in an alternative format**

**Southport and Ormskirk Hospital NHS Trust**

Ormskirk & District General Hospital  
Wigan Road, Ormskirk, L39 2AZ Tel:  
(01695) 577111

Southport & Formby District General Hospital  
Town Lane, Kew, Southport, PR8 6PN  
Tel: (01704) 547471

**FOR APPOINTMENTS**

Telephone (01695) 656680  
Email [soh-tr.appointments@nhs.net](mailto:soh-tr.appointments@nhs.net)

Please remember to complete the **attached Friends and Family Test**.

Alternatively, you can complete the *Friends and Family Test* on-line by going to: [southportandormskirk.nhs.uk/FFT](http://southportandormskirk.nhs.uk/FFT)  
**Thank you**

Author: Karen Shaw/Shaireem Aleem (edited BSUG leaflet)

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