Whiston Hospital Warrington Road Prescot L35 5DR Telephone: 0151 426 1600 St Helens Hospital Marshalls Cross Road St Helens WA9 3DA Telephone: 01744 26633

Southport Hospital
Town Lane,
Kew
Southport
Merseyside
PR8 6PN
Telephone:
01704 547471

Ormskirk Hospital Dicconson Way Wigan Road Ormskirk Lancashire L39 2AZ Telephone: 01695 577 111

Newton Hospital Bradlegh Rd Newton-Le-Willows WA12 8RB Telephone: 0151 290 4834



Mersey and West Lancashire Teaching Hospitals

NHS Trust

Adult Mental Health support information

Patient information leaflet

If you need this leaflet in a different language or accessible format please speak to a member of staff who can arrange it for you.

اگر به این بروشور به زبان دیگر یا در قالب دسترس پذیر نیاز دارید، لطفاً با یکی از کارکنان صحبت کنید تا آن را برای شما تهیه کند.

Jeśli niniejsza ulotka ma być dostępna w innym języku lub formacie, proszę skontaktować się z członkiem personelu, który ją dla Państwa przygotuje.

Dacă aveți nevoie de această broșură într-o altă limbă sau într-un format accesibil, vă rog să discutați cu un membru al personalului să se ocupe de acest lucru pentru dumneavoastră

如果您需要本传单的其他语言版本或无障碍格式、请联系工作人员为您安排。

إذا احتجت إلى هذه النشرة بلغة أُخرى، أو بتنسيق يسهل الوصول إليه، يرجى التحدث إلى أحد الموظفين لترتيب ذلك لك.

Author: Matron

Department: Corporate services **Document Number:** MWL2617

Version: 001

Review Date: 30/05/2028

This leaflet has been developed to help you find support for your mental health needs from national organisations.

If you are feeling very distressed, despairing, or suicidal and need immediate help, please call the 24/7 support line on the following numbers:

Sefton Residents

0800 145 6570 Mersey Care Crisis Line

West Lancashire

01695 684 356 Access and Home Treatment

St Helens, Knowsley, Warrington and Halton 0800 051 1508 Mersey Care Crisis Line

If you are experiencing an extreme crisis (your life is in immediate danger) you can contact the police on 999 and advise them of your crisis.

Notes

Page 1 Page 14

Notes

NHS 111 Online

If you think you need medical help right now, 111 online can tell you what to do next https://111nhs.uk





The Samaritans - if you are having a difficult time or struggling to cope.

www.samaritans.org.
Call 116 123 (anytime day or night).





Page 2

Shout – Free 24/7 text service for anyone in crisis. www.giveusashout.org

Text **SHOUT** to 85258 and you will be connected to a trained volunteer to listen and provide support.





CALM - Suicide Prevention: www.thecalmzone.net/get-support Call 0800 585858 5pm—midnight





MIND Mental Health - Information/support on where to get help, medication etc. www.mind.org.uk Call 0300 123 3393 or Text 86463





Survivors of Bereavement by Suicide

www.uksobs.com Call - 0300 111 5065



Support for 16–18 year age groups

HOPELINEUK - For children and young people under the age of 35 who are experiencing thoughts of suicide For anyone concerned that a young person could be thinking about suicide www.papyrus-uk.org

Call: 0800 068 4141 / Text: 07860 039 967



CHILDLINE - We are here for you, whatever is on your mind. We will support you. Guide you. Help you make decisions that are right for you. www.childline.org.uk

Call: 0800 1111



Page 3 Page 12

Mental Health support in and following pregnancy

If you are experiencing a mental health problem in pregnancy or after having a baby - you are not alone. Services and organisations exist to support you. www.mind.org.uk



pandasfoundation.org.uk



Bereavement Support

CRUSE Bereavement Care www.cruse.org.uk
Call - 0808 808 1677
Call - 0300 111 5065



Hub of Hope - Online resources support for individuals with mental health issues. www.hubofhope.co.uk





Qwell - A safe and confidential online space to share experiences and gain support. www.qwell.io



Qwell

Page 11 Page 4

Useful Websites

Getselfhelp - provides a range of resources to help you improve your mental health. www.getselfhelp.co.uk



Rethink Mental Illness - Support and advice for people living with mental illness. www.rethink.org
Call 0300 500 0927 (10am -2pm Monday – Friday)



Welcome to Thrive Talk - for sufferers of depression who can access a network of self-help groups. www.thrivetalk.com



Help with addiction and substance misuse

Stop Smoking Support

Visit www.smokingendshere.com for further information and wider services across Merseyside and Cheshire

You can also download the free NHS quit smoking app by Visiting: www.nhs.uk/better-health/quit-smoking/

Drugs and Alcohol Support

Change Grow Live www.changegrowlive.org



Useful Mobile APPS (Free on Android and I-Phone)

Stay Alive Suicide Prevention - The Stay Alive app is a suicide prevention resource for the UK, packed full of useful information and tools to help you stay safe in crisis.

Self- Help App for the Mind SAM - Tell the APP how you are feeling, how anxious or worried you are. The APP will walk you through some calming or relaxation practices.

Nature Sounds, Relax and Sleep - Open this app whenever you are feeling anxious or stressed. You can select sounds to help you slip away into a place of relaxation and comfort.

Page 5 Page 10

Financial / Gambling

Citizens Advice Bureau (CAB)

www.citizensadvice.org.uk Call - 0800 144 8848



Gambling

www.gamcare.org.uk Call - 0808 802 0133



Suicide/Self Harm

Papyrus – Support for people aged 35 years and under who are at risk of suicide.

www.papyrus-uk.org

Telephone: 0800 0684 141



The Silver Line Helpline - confidential telephone service to

support Older People. www.thesilverline.org.uk Telephone: 0800 470 8090



Veterans - Veterans HQ – support to ex-servicemen and women.

www.veteranshq.org.uk Telephone: 0151 261 9878



Page 9 Page 6

Homeless Services

SHELTER - Provides expert guidance with housing issues and homelessness.

www.//england.shelter.org.uk

Emergency Helpline (Mon – Fri 8am-6pm) Call - 0808 800 4444

Relationship / Domestic Abuse

Relate - Relationship Advice www.relate.org.uk



Refuge - Helps you to access refuge accommodation or other specialist domestic violence services. Their aim is to keep you safe and give you information so you can make informed choices.

Call - 0808 2000 247 www.nationaldahelpline.org.uk



24/7 Rape and Sexual Abuse Support Line Service for anyone aged 16+ in England AND Wales who has been affected by rape, child sexual abuse, sexual assault, sexual harassment or any other form of sexual violence - at any point in their life.

Call - 0808 500 2222- 24 hours a day