

There may be students and observers present during your consultation as part of their ongoing training. Please let the staff know if you do not wish any students to be present during your attendance.

Children's Community Nursing Outreach Team

Patient and carer information

Southport Hospital
Town Lane,
Kew,
Southport,
Merseyside,
PR8 6PN
Telephone:
01704 547 471

Ormskirk Hospital
Dicconson Way,
Wigan Road,
Ormskirk,
Lancashire,
L39 2AZ
Telephone:
01695 577 111

If you need this leaflet in a different language or accessible format
please speak to a member of staff who can arrange it for you.

اگر به این بروشور به زبان دیگر یا در قالب دسترس پذیر نیاز دارید،
لطفاً با یکی از کارکنان صحبت کنید تا آن را برای شما تهیه کند.

Jeśli niniejsza ulotka ma być dostępna w innym języku lub formacie,
proszę skontaktować się z członkiem personelu, który ją dla Państwa przygotowuje.

Dacă aveți nevoie de această broșură într-o altă limbă sau într-un format accesibil,
vă rog să discutați cu un membru al personalului să se ocupe
de acest lucru pentru dumneavoastră

如果您需要本传单的其他语言版本或无障碍格式，请联系工作人员为您安排。

إذا احتجت إلى هذه النشرة بلغة أخرى، أو بتنسيق
يسهل الوصول إليه، يرجى التحدث إلى أحد الموظفين لترتيب ذلك لك.

Children's community nursing outreach team

Notes

The children's community nursing team is a team of experienced children's nurses, based at Ormskirk Hospital who are able to provide ongoing medical treatment and assessment for sick children at home.

Whilst on the scheme, your child's care remains the responsibility of their hospital consultant or their referring General Practitioner (GP).

Hours of work

The community nursing team work from 8am until 9pm Monday - Sunday all year round.

Should you have any queries or concerns about your child, the team can be contacted directly by telephone.

Contact telephone numbers

Mobile - 07741 292 655 / 0782 766 9386
(available 8am to 9pm)

Office - 01695 656 663 - available 24 hours as this phone is diverted to the children's ward at Ormskirk hospital out of service hours.

Notes

How will visits be arranged?

Where possible before leaving the hospital, the nurse will arrange visit times with you according to your child's needs.

If your child is already discharged from the unit, the nurse will phone you to arrange this.

If you need to change the planned visit time, please contact the community nursing team.

Occasionally, due to unforeseen circumstances, the community nursing team may need to reschedule a visit time. The nurse will contact you if this is necessary.

What do parents/carers need to do?

You must have a working phone (either landline or mobile) so that you can contact the nurses and they can contact you.

You must contact the community nurses if you are concerned at any time. In case of emergency you must dial 999.

What will the nurses do?

The nurses will check your child's progress and discuss their care with you. The nurses will provide treatment, advice, support and teaching as required. If you or the nurse thinks your child requires a hospital medical review, the community nurse will arrange this with the medical team.

What happens when your child is discharged from the community team?

On discharge from the community team, your GP becomes responsible for your child's care. The team will inform the relevant healthcare professionals of your child's discharge e.g. GP, health visitor, community midwife.

Comments or suggestions

We hope you will have been happy with the care provided by the community team. Should you have any further comments or suggestions, please contact the children's community nursing outreach team manager via the telephone contact numbers provided on page 1.

Or if you would like to give the team feedback you can do so via the following link:

<https://ratemynhs.co.uk/survey/9057b356-5574-4579-b5d3-147f3caef0f9>

Matron

A matron is also available during the hours of 9am to 5pm, Monday to Friday. During these periods, ward/departments staff can contact the matron to arrange to meet with you.

Out of hours, a senior nurse can be contacted via the ward/departments, to deal with any concerns you may have.

Contact information if you are worried about your child's condition

In cases of emergency, you must dial 999

Your own GP

Children's Community Team:
01695 656 663 / 07741 292 655 / 0782 766 9386

Children's ward: 01695 656 912